Frederick County's Business Friendly Improvement Areas

Issues & Opportunities - Action Item List

Initiated January 1, 2011 Updated November 27, 2013

Initial Priority Time Frame

Medium (M) = between 90 - 180 days or by Sept. 1, 2011
Long (L) = more than 180 days or after Sept. 1, 2011

 Completed =
 222
 84%
 of the Total Items

 Underway =
 33
 77%
 of the remaining Total Items

 Total Items =
 265
 [181 Initial + 84 Additional]

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
		Application & Approval Process					
ААР	1	The walk thru permit process needs to be expanded. It is severely limited because Health Department reviews and DUSWM reviews are not done at the Permitting office.	Review the walk-thru permit process as the whether review times can be shortened, additional types of walk-thru reviews can be provided, and the needed agencies are available for review.	٠	HD, DUSWM	CD	COMPLETED: (HD) The walk thru process has been expanded to include the Health Department and DUSWM reviews on some permit types when plumbing is involved. This has been achieved by implementing video conferencing. This was initiated on December 15, 2011.
ААР	2	Combined plan review and inspections should be done for basic non- residential permits. This should also result in lower fees and as a walk thru permit.	Review the basic non-residential permits process and walk-thru permit process as the whether review times can be shortened, additional types of walk-thru reviews can be provided, and the needed agencies are available for review.	S	Ð		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. We have initiated a walk thru process and have lowered fees.
AAP	3	All permits, development review applications and anything else that requires a fee, should be allowed to be paid by credit card.	Allow for payment of permit and application fees by credit card.	L	Finance	CD, IIT	COMPLETED: Effective April 4, 2013 the Treasure's Office began accepting credit cards, debit cards and online checks for Permit, Inspections, Licensing and Planning & Development Review applications and payments.
AAP	4	DUSWM should not be routed site plans for projects that are served by well / septic. The Health Department should not be routed plans for projects that are served by public water / sewer.	Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis.	L	CD	HD, DUSWM	UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.
ААР	5	Simplify the development application process and eliminate or consolidate forms to reduce paperwork where possible.	Applications will be revised after the review of required agencies is completed.	L	CD		UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process and then applications will be simplified.
AAP	6	The process for Ag Buildings, Farm Wineries, Value added Ag Products Processing, etcneeds to be more predictable and provided for with easy to understand written procedures.	Evaluate and streamline the review of applications and permits related to Agricultural Activities.	L	CD		COMPLETED: Submittal requirements and application are finished unless fees change. UNDERWAY: The draft questionnaire needs to be completed. The application needs to be drafted based on the questionnaire for Ag Building Permits.
AAP	7	SHA should not be routed sign permits as long as it is not within SHA right-of-way.	Evaluate the required agencies needed to review sign permit applications and permits on a case-by-case basis.	S	CD		COMPLETED: SHA and CD reached a mutual understanding that it is no longer necessary for SHA to receive or review sign permits if not in SHA right- of-way. This change became effective April 28, 2011.
ААР	8	Faster review timeframes should be established or prioritized for those projects utilizing Federal Stimulus money.	Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses, and projects involving Federal or State stimulus money.	М	CD		COMPLETE: Completeion of a number of other BFIA resulted in a positive impact to the review timeframes and completion of this item.
ААР	9	All review agencies should be required to attend the TAC (Technical Advisory Committee) meetings and those attending must be qualified agency representatives and have the authority to make decisions.	Agencies reviewing and commenting on site development applications should be present at the Technical Advisory Committee (TAC) meetings and have the authority to make needed decisions.	S	CD	HD, DUSWM and others	COMPLETED: A memo (Subject: Technical Advisory Committee (TAC) meetings - "Agency Participation") from David Dunn, Acting County Manager was sent to county staff on May 23, 2011. The memo advised that all agencies should be present and fully participate in TAC meetings. It further clarified that staff be solution oriented and focus on problem resolution at the TAC meetings.
ААР	10	Lack of all applicable review agencies being present at TAC meetings defeats purpose of TAC meetings and results in lack of communication of otherwise readily identifiable agency review and permitting requirements.	Agencies reviewing and commenting on site development applications should be present at the Technical Advisory Committee (TAC) meetings and have the authority to make needed decisions.	S	CD	HD, DUSWM and others	COMPLETED: A memo (Subject: Technical Advisory Committee (TAC) meetings - "Agency Participation") from David Dunn, Acting County Manager was sent to county staff on May 23, 2011. The memo advised that all agencies should be present and fully participate in TAC meetings. It further clarified that staff be solution oriented and focus on problem resolution at the TAC meetings.

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ААР	11	Submittal checklists should be provided from all review agencies involved in a project so that clearer direction is received from the beginning.	Reviewing agencies should provide submittal checklists to reduce number of comments, reduce number of resubmitted plans, and reduce similar or conflicting comments.	L	CD, HD, DUSWM and others		COMPLETED (CD): CD Checklists for development and permitting applications have been created and are available on the website. HD has reviewed and updated review checklists and guidance documents for both internal and external use and made them available as hard copy and/or on website as appropriate. DUSWM checklists (site plans, preliminary plans, and improvement plans) are available and are a part of the Design Guidelines on the website. [See AAP 15]
ААР	12	There are far too many review agencies in both the development review process and the permitting process. This adds to higher fees, longer review timeframes, conflicting reviews and the lack of a single agency to solve problems.	Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis.	L	CD	HD, DUSWM and others	UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.
AAP	13	Consider establishing a "green tape" program similar to what is done in Leesburg to expedite projects.		S	CD		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.
AAP	14	The overall process and time it takes to get through the development review process is unreasonable. There are too many agencies involved and not one that has final decision making authority when conflicts arise or breakdowns occur. We need a one stop shop.	Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis.	L	CD	HD, DUSWM and others	UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.
ААР	15	Lack of submittal checklists from all reviewing agencies results in plans needlessly receiving comments and being re-submitted for multiple, additional reviews, which additional reviews would be unnecessary if check lists were provided from the outset.	Reviewing agencies should provide submittal checklists to reduce number of comments, reduce number of resubmitted plans, and reduce similar or conflicting comments.	L	CD, HD, DUSWM and others		COMPLETED (CD): CD Checklists for development and permitting applications have been created and are available on the website. HD has reviewed and updated review checklists and guidance documents for both internal and external use and made them available as hard copy and/or on website as appropriate. DUSWM checklists (site plans, preliminary plans, and improvement plans) are available and are a part of the Design Guidelines on the website. [See AAP 15]
ААР	16	There should be a fast-track site plan review and permitting process for any employer, current or new, whose land use will add 20 new jobs to the Frederick County employment base or for any use requiring a permit that is paid for in whole or in part by Federal/State stimulus money	Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses, and projects involving Federal or State stimulus money.	_	CD	HD, DUSWM and others	COMPLETED: This item has been addressed through the numerous code amendments, fee reductions, and policy and procedure creation that have led to streamlined review and approval for site plan projects. Based on these changes a separate fast track process for site plans is not needed. Staff will continue to coordinate on existing fast track permitting processes.
AAP	17	Permitting and Development Review web site for communicating status of plan and permit reviews needs to be updated for name and contact information for review rep who has denied or placed a "hold" on plans or requires additional information.	Update on a consistent basis the Permitting and Development Review website information related to the status of site development applications and permits and reviewer contact information.	L	CD	ШΤ	UNDERWAY: Some in-house updates have been addressed. There are other changes that can only be done by our vendor. Costs are being obtained and then follow-up discussions will occur.
ААР	18	Lack of all County review agencies being represented in a single facility limits County ability to offer one-stop, walk-through permit review and approval.	Community Development Division created, review programs and processes for appropriate review agency presence at 30 North Market Location.	L	CD, HD, DUSWM		COMPLETED: The Community Development Division consolidation has been completed and many agencies are now located at 30 NMS. Since relocation of HD and DUSWM was determined to not be cost effective other options (video conferencing) have been developed to increase walk thru approvals.
ААР	19	Change requirement that separate checks be issues and paid at different locations even when "payee" is same, e.g. building permit fee and water meter fee. Both are payable to "frederick County, MD", but water meter fee must be paid at DUSWM offices and must allow 5 days after filing permit to enable information regarding tap fee payments to be entered into Hansen system, even when tap fees have been pre-paid.	Evaluate processes and procedures (within Hansen) to enable DUSWM capacity (and meter) fees to be calculated, beginning first with residential construction and paid either at 30 N. Market or 4520 Metropolitan Court. Following successful implementation of residential application, non-residential applications will be evaluated.	M L* *For non-residential	DUSWM	CD, Finance CD, Finance*	DUSWM, CD and IIT met on March 7, 2011 to discuss options and feasibility of paying residential fees at 30 N. Market (action is being taken to allow payment at Treasury). Any capacity fee calculated by DUSWM is input into Hansen as 'unpaid'. These 'unpaid' fees can be paid at either 30 N. Market (Treasurer's Office) or 4520 Metropolitan Court (DUSWM Office). This applies to residential and non-residential. Began accepting fees at 30 North Market on June 1, 2011. COMPLETED: Implemented June 3, 2011, all water/sewer capacity fees may also be paid at Treasurer's Office, 30 North Market. Fees continue to be calculated and input into Hansen by DUSWM staff but payment can be made at either location (DUSWM or Treasurer's Office). If related to waik-thru permit, fees may also be paid on the same check as other permit fees. Advertised by "word-of-mouth" and signage at both DUSWM and Permits Office.
AAP	20	There is the uniform perception within the regulated community that the number of agencies reviewing site plans and permits and their time frames for doing so are excessive	Evaluate the required agencies needed to review site development applications and permits on a case-by-case basis.	L	CD	HD, DUSWM and others	UNDERWAY: A review is underway to determine which review agencies need to be included for each application type. Unnecessary review agencies will be eliminated from the process.
AAP	21						

Issue Type Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
	Adequate Public Facilities Ordinance - APF					
APF 1	Vesting of capacity should be forever — or much longer than it is now (if a developer mitigates an improvement then they should have the ability to build out based on making that improvement regardless of when they want to build).	Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.	М	CD		COMPLETED: An Ordinance to modify the APFO to completely accommodate this need was adopted by the BOCC on September 6, 2011.
APF 2	A project should only be required to mitigate a proportionate improvement based on the capacity they create and not other deficiencies created by background conditions or others. (A project should not be required to mitigate beyond the impact being created).	Reevaluate the Adequate Public Facilities Ordinance process to allow for the expansion of existing businesses through fair share payment to mitigate needed improvements caused by expansion.	М	CD		COMPLETED: An Ordinance to modify the APFO to completely accommodate this need was adopted by the BOCC on September 6, 2011.
APF 3	Imposition of County APFO policy as pertains to schools on municipalities has resulted in a new low in relations between County and Municipalities. Municipalities resent the heavy-handed fashion in which an action they regard as illegal was imposed, and they see BOF/BOCC declining to redistrict excess school capacity as being principal reason why falling APFO School test is so prevalent.	Reevaluate the Adequate Public Facilities Ordinance school policy requiring municipalities to meet County standard and including system-wide and redistricting review to the testing procedures.	S	CD		COMPLETED: An Ordinance to Repeal the application of APFO schools test within the municipalities was approved on March 1, 2011. This issue has been addressed.
APF 5	Revisit and revise APFO road test standards.	Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.	М	CD		COMPLETED: An Ordinance to modify the APFO to completely accommodate this need was adopted by the BOCC on September 6, 2011.
APF 6	Requirement to mitigate or pay to mitigate existing conditions to a degree greater than incremental impact of project. and risk that credit for having mitigated an impact or provided for APFO infrastructure will be lost if plan validity expires.	Reevaluate the Adequate Public Facilities Ordinance vesting standards to improvements that have been mitigated.	М	CD		COMPLETED: An Ordinance to modify the APFO to completely accommodate this need was adopted by the BOCC on September 6, 2011.
APF 7	Lack of APFO adequacy for particular aspects of infrastructure have been used to prevent approval for those aspects of infrastructure which are adequate, thereby needlessly extending the amount of time required for securing approvals once all APFO tests can be satisfied.	Participate in other outreach efforts to understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to the APFO may be needed.	М	CD	DUSWM	COMPLETED: No more APFO issues identified, all apron issues dealt with by the schools or roads amendments.
APF 8	Discuss Minor subdivision definition (especially with respect to APFO requirements)		L	CD		COMPLETED: An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. This item was not identified by the subdivision regulations workgroup for inclusion in amendments as part of this update process.
APF 9	Change of use occupancy permits should be simplified and expedited. Complicated site plans should not be required. This includes but is not limited to those uses that are permitted in the Zoning Ordinance.	Evaluate the change of use or tenant process for existing development to provide for a more streamline review and standards specifically related to APFO, Zoning Ordinance (proposed use and site development/improvements), and DUSWM water/sewer requirements.	S	CD		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. We have initiated a walk thru process, eliminated the need for many site plans and added flexibility to our "use" determinations.
APF 10	System-wide school capacity utilization is 89% and falling, but virtually all school districts fail APFO testing because BOE will not redistrict. Poor stewardship of school system and tax payer resources.	Reevaluate the Adequate Public Facilities Ordinance school provisions if changes in policy are desired by the BOCC regarding overall school capacity versus the impacted school district.	٠	CD		COMPLETED: This issue has been addressed with the adoption of the School Mittigation impact Fee APFO Revisions Ordinance 11-18-584. The adoption of this ordinance removes the barrier when a school is over capacity by allowing a development to pay an option to proceed. In addition, the BOCC has expressed interest in requesting the BOE develop a policy whereby Countywide School Capacity is reviewed periodically, even without the opening of a new school.
APF 11	Allow APFO exemption for senior housing to apply to households with at least one resident over 55, instead of requiring that all residents be over 62, i.e., go back to the old rules.	Draft Ordinance to change age requirements for APFO senior housing exemption.	М	CAO	CDD	COMPLETED: This was addressed through Adoption of Ordinance 11-17-583 To Amend the Adequate Public Facilities Ordinance of Frederick County, Maryland, Codified in Chapter 1-20 of the Frederick County Code to Change the Requirements for the Senior Housing Exemption From School Adequacy Testing Effective Date: July 19, 2011
APF 12	To allow for APFO approval to be approved by BOCC as part of a DRRA (Note: this may be an APFO and/or other Code (i.e., DRRA) Change as well	Logged By Staff December 2011		CDD/CAO		COMPLETED: Held FCPC PH on February 8th 2012, scheduled BOCC PH for February 21, 2012. Approved
APF 13	Amend School Construction Fees Section to remove the transitional provisions restriction	Logged By Staff May 2012		CDD/CAO		COMPLETED: A BOCC worksession on this item was held May 10, 2012. FCPC public hearing will be held June 13, 2012. BOCC public hearing will be held June 19, 2012.

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APF	14	Amend the APFO and Impact Fees to delete automatic adjustment provisions	Logged By Staff May 2012		CDD/CAO		COMPLETED: A BOCC worksession on this item was held May 10, 2012. FCPC public hearing will be held June 13, 2012. BOCC public hearing will be held June 19, 2012.
APF	15	The process to currently require a separate FRO and APFO exemption application and fee with each final plat application adds unnecessary fees and processes. The project would have already received those approvals at Preliminary Plan approval.	Consider elimination of the required APFO exemption application and fee with a final plat submittal. This streamlining will reduce review fees by \$110.00 and reduce the amount of required paperwork and Hansen entries.		CD		COMPLETED: Staff has identified a policy change to simply route final plats with two additional review agencies (APFO and FRO) and not require a separate application and fee. Compliance of FRO and APFO will be done by staff on the final plat application. We will not charge any fees for this service. This will require the submission of two additional copies of the final plat so it can be routed to both the FRO and APFO approving staff.
		Forest Resource Ordinance - FRO					
FRO	1	To meet FRO requirements, applicants are required to post a bond equal to the amount of the cost estimate. Consider allowing applicants to post a reduced bond amount (50%?) – provided they apply for a FRO inspection permit, complete the forest improvements and pass an installation inspection.	Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	2	Requirements to mitigate forest resource loss at a greater ratio for off-site replacement than for on-site replacement.	Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	3	Environmental standards should not be more strenuous than Federal/State regulations (i.e. floodplain buffers).	Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	4	Evaluate the provisions of the Forest Resource Ordinance	Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	5	Change Forest Resource Ordinance to be consistent with staff recommendations, which opposed most recent change in FRO Ordinance instituted by prior BOCC	Evaluate provisions of the Forest Resource Ordinance (FRO) regarding recent amendments, mitigation requirements, and consistency with State and Federal requirements and standards.	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	6	1:1 Ratio, Mitigation, Replacement for FRO needs to be revisited.	New issue logged 3.17.11	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	7	Line K* (All remaining lands to be placed in easements) of FRO calculation worksheet should be evaluated.	New issue logged 3.17.11	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	8	Use State Standards for FRO	New issue logged 3.17.11	М	CD		COMPLETED: FRO Text Amendment (FT-11-01) was adopted on July 28, 2011 which addressed this issue.
FRO	9	The process to currently require a separate FRO and APFO exemption application and fee with each final plat application adds unnecessary fees and processes. The project would have already received those approvals at Preliminary Plan approval.	Consider elimination of the required APFO exemption application and fee with a final plat submittal. This streamlining will reduce review fees by \$110.00 and reduce the amount of required paperwork and Hansen entries.		CD		COMPLETED: Staff has identified a policy change to simply route final plats with two additional review agencies (APFO and FRO) and not require a separate application and fee. Compliance of FRO and APFO will be done by staff on the final plat application. We will not charge any fees for this service. This will require the submission of two additional copies of the final plat so it can be routed to both the FRO and APFO approving staff.

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PER	1	Permits - PER The Liquor Board inspection process by the Fire Marshal is duplicative to the occupancy inspection process performed by the Permit & Inspection Department / Office of Life Safety.	Eliminate duplicative permit reviews and inspections between County agencies.	S	CD	DFRS	COMPLETED: The duplicative liquor board inspection process has been eliminated. Following a pilot program, all responsibilities related to a building permit have been transferred to OLS. The effective date was October 17, 2011.
PER	2	Permits and permit applications that have expired or which are needed in order to complete work that started on a previous permit, should be allowed to be extended with minimum fee retroactively in many cases.	Evaluate the permitting process and required fee for extensions or resubmission of expired permits.	S	CD		COMPLETED: Resolution 11-12 was approved on May 26, 2011 by the BOCC. The Resolution approved an alternate fee schedule and language allowing permits and permit applications that have expired or which are needed in order to complete work to be extended with a minimum fee, in many cases retroactively.
PER	3	Home occupation permits for in-home day cares with 8 or less children should not be required since they are regulated (permitted and inspected) by the State.		L	CD		COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
PER	4	Identify and distribute the minimum expectations that the building, plumbing and electrical inspector will need to see completed in order for an inspection to be performed.	Provide plumbing and electrical checklist identifying minimum inspection criteria/items and guides outlining common inspection issues and concerns.	s	CD		COMPLETED: These lists have been completed and are posted on the Permits & Inspections webpage.
PER	5	Identify and distribute a top ten list of most common problems identified when performing building, plumbing and electrical inspections against certain permit types or installations.		М	CD		COMPLETED: These lists have been completed and are posted on the Permits & Inspections webpage.
PER	6	Revisit building permit refund policy. If a permit is issued and an inspection has been performed, then no refund is given if the permit is abandoned. Then, if another permit is obtained to complete the work all new fees are required to be paid.	Evaluate the permitting process and required fee for extensions or resubmission of expired permits.	S	CD		COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternate fee schedule and language revising the building permit refund policy to allow refunds to be given against an abandoned permit even if an inspection has been performed.
PER	7	Demolition permit fees are excessive	Evaluate overall Fee Structure	М	CD		COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternate fee schedule which included lowering demolition permit fees to a more reasonable amount.
PER	8	The process for tenant changes that are not walk-through permits and are community water or sewer are far too complicated and burdensome. From the DUSWM webpage: All businesses new, relocating or expanding who are connected to or going to be connect to the Frederick County Sewer System are required under the Frederick County Industrial Waste Ordinance 92-12-047 to provide specific information. Any commercial sewer user discharging wastewater other than hand washing and toilet flushing will need the Authorized Signatory Form, Industrial Waste Survey and the Spill Management Plan. Commercial Sewer users having only hand washing and toilet flushing MUST complete Sections I and I of the Industrial Waste Survey and then sign the Certification Statement on Page 5.	Participate in other outreach efforts to educate, but also understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to either the <i>Industrial Wastewater Pretreatment Ordinance</i> can be made (which is a federal mandate) or the form itself. [See PER 33 and SPL 7]	М	DUSWM	CD	COMPLETED: Internal review and update of the Industrial Wastewater Pretreatment Ordinance along with review of the IWS Form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users may require discharge permits based upon the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. However, DUSWM revised the form further to make it clear that business with only hand washing and restroom facilities do not need to complete the entire form. Additional input on the form itself was solicited at a Permitting Outreach meeting on August 19, 2011 and an outreach meeting dedicated to pretreatment issues on August 24, 2011. An additional outreach meeting was held on January 24, 2012 with representatives from the permitted business community to specifically discuss the mechanisms of high-strength wastewater surcharges and the impact that this practice may have upon their business. Input received during this meeting, and those held previously will be considered during the process of updating the Industrial Waste Ordinance later this year. Revised Ordinance adopted by the BOCC on December 19, 2012 with an effective date of January 15, 2013.
PER	9	Revise the County plumbing code to exempt certain plumbing appliances (dishwashers, etc) from the requirement to get a plumbing permit and inspection.	Reevaluate the policy requiring a permit to be submitted to replace plumbing fixtures and appliances.	S	CD		COMPLETED: A Plumbing Code amendment to exempt certain plumbing appliances from the requirement to obtain a permit and an inspection was approved on March 1, 2011. This issue has been addressed.
PER	10	Eliminate necessity for permit to accomplish certain type of appliance and plumbing maintenance and replacements.	Reevaluate the policy requiring a permit to be submitted to replace plumbing fixtures and appliances.	S	CD		COMPLETED: A Plumbing Code amendment to exempt certain plumbing appliances and maintenance and replacements from the requirement to obtain a permit and an inspection was approved on March 1, 2011. This issue has been addressed.
PER	11	Definition of agriculture building	Reevaluate the use of the term "agricultural building" as it relates to the building code and zoning ordinance to be consistent.	L	CD		COMPLETED: Subject to adoption of the Code Updates to be effective July 1, 2012.
PER	12	Where "blanket" plans are involved, policy of not reviewing submitted plans unless necessitated by a pending permit, needlessly adds 2-3 weeks to the permit issuance cycle the first time that a permit under the "stored, but unreviewed" blanket plan is processed for a building permit.		L	CD		COMPLETED: Blanket plans are approved with the first permit associated with a particular model. Subsequent permits for the same model are issued based on prior blanket plan approval in less than one week, thereby eliminating weeks from the process.

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PER	13	Provide notice and a comment period for proposed building code changes and do not rely solely on "Outreach Meetings" or the Permit and Dev. Rev web site to insure that builders and trade partners receive notice of change and opportunity to comment.	Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.	L	CD		COMPLETED: The 2012 Building Code Adoption Process and schedule has been established. Notice has been given to the FCBA and they will participate in all meetings. All information has also been posted on-line, at the customer service counter and at the work stations where applicants complete permit applications.
PER	14	Intact adoption of model building codes.		L	CD		COMPLETED: Staff worked with a building code committee, including representatives from FCBA, to adopt model building codes. They became effective July 1, 2012.
PER	15	Time consuming, expensive and needless plan submittal requirements for simple, permitted accessory uses. (e.g. propane tank) for simple, permitted accessory uses. (e.g. propane tank)	Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).	М	CD		COMPLETED: Plan submittal process has been simplified only requiring plot plans and a hand sketch for simple permitted accessory uses and these are now processed with building permits and are not required to be approved prior to application.
PER	16	Permitting requirements for insurance work related to in-kind re-placement are costly and time-consuming, especially when site plan submittal is required.		М	CD		COMPLETED: Ordinance #09-05-509 has been adopted and allows structures destroyed by a catastrophic event to be reconstructed, in certain circumstances, without full site plan review.
PER	17	Eliminate "insulation inspection" on a new home if that home already has a third party "sustainability" inspector performing thermal integrity check list inspection and duct blast and blower door tests.		S	CD		COMPLETED: Permits & Inspections has adopted a policy to accept independent inspection agencies reports in these circumstances. The policy was adopted on May 3, 2011 and has been posted on the website.
PER	18	Eliminate limitation on number of bends in the pipe run of a radon collection system.	Evaluate Issue	S	CD		COMPLETED: This issue has been addressed. There is no longer a limitation on the number of bends as long as the pipe continues to run vertically.
PER	19	Rationale for licensed plumber to obtain a separate license to install a septic system. Issue relates to seemingly needless licensing requirement, cost of same and limited license duration.		L	CD		COMPLETED: An Ordinance was adopted on September 29, 2011 to eliminate the requirement for a licensed plumber to obtain a separate license to install a septic system. This item has been addressed.
PER	20	Combine two plumbing permits required for residential home construction into one. Items covered by both permits are inspected by the same party.		S	CD		COMPLETED: Only one plumbing permit is now required when one plumber is performing the on-site residential utility work and the plumbing work. This became effective July 1, 2011.
PER	21	The process to gain approval to install a propane tank is too complicated. Site plan and other submittal requirements should not be required.	Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).	М	CD		COMPLETED: Plan submittal process has been simplified only requiring plot plans and a hand sketch for simple permitted accessory uses and these are now processed with building permits and are not required to be approved prior to application.
PER	22	Need to process additional application types via the walk through process. This includes tenant fit out projects both on well & septic and those on public water / sewer. All applications should be processed and reviewed at one location.	Review the walk-thru permit process as to whether review times can be shortened, additional types of walk-thru reviews can be provided, and the needed agencies available for review.	L	CD, DUSWM, HD		COMPLETED: The walk thru process has been expanded to include the Health Department and DUSWM reviews on some permit types when plumbing is involved. This has been achieved by implementing video conferencing. This was initiated on December 15, 2011.
PER	23	Temporary Land Use permits should be simplified and expedited.		L	DEM, CD		UNDERWAY: Staff is drafting a special events ordinance to address this issue.
PER	24	Recommendations from the FCBA relative to building code changes need to be given more consideration.	Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.	L	CD		COMPLETED: This is a statement that is reflective of the overall effort that has undertaken with this BFIA. The FCBA have been routinely consulted on a number of issues and initiatives to better understand their concerns and consider their input. The Planning and Development Review Outreach Meetings have been increased to every other month.
PER	25	It is unreasonable to require a permit (and submit 10 copies of a site plan) for a job site trailer.	Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).	М	CD		COMPLETED: Site plans are no longer required and we now accept a plot plan or hand sketch. Also only require 3 copies and do not require signed and sealed drawings.
PER	26	The duplicate process of DUSWM providing an additional inspection to confirm the plumbing fixtures that were permitted to be installed were actually installed is unnecessary and results in extra time and cost.	Evaluate and revise existing processes whereby code, health department and DUSWM requirements associated with plumbing fixtures is refined to accommodate the needs of each agency (and addresses illegal installation of fixtures, i.e., no plumbing permit), while ensuring the permittee is aware of same (earlier) at the beginning of the process. Consider training of plumbing inspectors to perform this function.	L	DUSWM	CD	COMPLETED: DUSWM/CD met on 5/23/2012. Discussed the various duties of the inspection group from each Division. DUSWM has eliminated the use of the "pre-count" between tenants. DUSWM also timing our final inspection as close to the final plumbing inspection as possible to streamline the timing.

Issu	іе Туре	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
	PER	27	The cost of tap fees for non-residential permits are unreasonably high especially for tenant fit-out applications. The fees add thousands of dollars to the cost of obtaining a building permit. Many tenants aren't aware of how excessive they are and find out only after a lease is signed.	Participate in other coordinated agency outreach efforts to educate property owners/developers, including website FAQs, regarding the creation of leases where a tenant fit-out involves additional fixtures.	М	DUSWM	CD	UNDERWAY: Meeting held for 7/29/11 with Health Department and DUSWM representatives. Advertised issue & attended CD Permitting Outreach meeting on 8/19/11. One comment received (re: working through commercial real estate agents). At 8/22/11 meeting with CDD working to create checklist/description of fees/CAFs, etc., to be included in CDD's tenant fit-out information.
	PER	28	The requirement for tap fees to be paid at DUSWM's facility at Metropolitan Court is very inconvenient to applicants and delays permit issuance.	Evaluate processes and procedures (within Hansen) to enable DUSWM capacity (and meter) fees to be paid either at 30 N. Market or 4520 Metropolitan Court. [Related to AAP 19]	М	DUSWM	CD, Finance CD, HD, Finance*	COMPLETED: Payments accepted at 30 North Market, starting June 1, 2011.
	PER	29	The requirement for on-site water and sewer to be 100% complete and operational prior to the release of a building permit is unreasonable and a very strict requirement of the County. This is not required any place else in the State.	Evaluate Sec. 1-16-106 of the County Code, along with Environment Article 9- 512 and consider changes.	L	DUSWM, County Attorney	HD	UNDERWAY: DUSWM, County Attorney & CD met with business community representatives on October 26, 2011 and November 14, 2011. This issue requires additional information to be provided by the business community. When provided, additional discussions will occur.
	PER	30	Additional building plans are required to be submitted on non-residential applications in order for DUSWM to calculate fees. This adds cost and delays to issuing the permit since this isn't performed at the permitting office.	Evaluate and revise existing processes whereby the timing of additional plans is known earlier in the process to facilitate permit issuance. Consider the receipt of DUSWM-needed plans via "digital" media (*.PDF format) to reduce printing costs of applicants.	L	DUSWM	CD	COMPLETED: DUSWM & CD met on April 26, 2001 and August 22, 2011 to discuss. CDD (Permits) will accept paper plans at the time of permit application. DUSWM will accept *P.PDF plans on CD; plans may be submitted at either DUSWM or delivered at 30 N. Market. Can be submitted in either paper or electronic format. May also be e-mailed to DUSWM: Submittals@FrederickCountyMD.gov (a departmental mailbox). Information advertised by "word-of-mouth" and by signage at the Permits Office.
	PER	31	There is no policy to refund permit fees for the Health Department or DUSWM in cases where the work is not completed or even when the permit is denied or application suspended.	Review respective agency policies and procedures.	М	HD, DUSWM	CD, Finance	COMPLETED: HD has a written policy or refunds and has designated a POC for CD regarding questions regarding refunds. HD does not refund fees once review, site visit, or inspection. DUSWM refund policy provided to Permits; DUSWM's portion complete.
	PER	32	Eliminate plumbing fixture fees and any related use fee associated with plumbing fixture count if/when an added fixture exceeds the requirements of building code and reasonably does not contribute to an increase in consumption of utility services.	See PER-34.	ι	DUSWM	CD	COMPLETED: "Advertised" and attended CD Outreach meeting on 8/22/11. One comment received regarding eliminate fees for 'convenience' fixtures. Fees under review as part of water and sewer rate update by MFSG. Though not a direct reduction in the Capacity Fee, the review and adjustments made to the Capacity Adjustment Factors (CAFs) were approved by the BOCC on 8/9/2012, effective 8/16/2012. This results in lower total capacity fees for most business types. No way to avoid payment of fees for those fixtures considered by the property owner to be "convenience fixtures" however the use of these fixtures in the calculation contributed to the decrease in the CAFs.
	PER	33	The required Industrial Waste Survey form by DUSWM is far too complicated and unnecessary in many applications.	See PER 8 and SPL 7	М	DUSWM		COMPLETED: Internal review and update of the industrial Wastewater Pretreatment Ordinance along with review of the IWS Form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users may require discharge permits based upon the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. However, DUSWM revised the form further to make it clear that business with only hand washing and restroom facilities do not need to complete the entire form. Additional input on the form itself was solicited at a Permitting Outreach meeting on August 19, 2011 and an outreach meeting dedicated to pretreatment issues on August 24, 2011. An additional outreach meeting was held on January 24, 2012 with representatives from the permitted business community to specifically discuss the mechanisms of high-strength wastewater surcharges and the impact that this practice may have upon their business. Input received during this meeting, and those held previously will be considered during the process of updating the Industrial Waste Ordinance later this year. Revised Ordinance adopted by the BOCC on December 19, 2012 with an effective date of January 15, 2013.

Issue Type Iss	ssue #		Course of Action	Priority	Lead Agency	Support Agency	Status
PER 34	1 1	The capacity fees charged by DUSWM are unreasonably high. It is not uncommon for this fee to be several thousand dollars when something simple such as a single toilet is being installed. This fee significantly exceeds the cost of construction and other project costs. This is particularly a hardship when plumbing fixtures are installed as a convenience for the business (i.e. an extra toilet, hand sink, etc.) and not required by code.	Participate in other outreach efforts to educate, but also understand and investigate specific instances where this may have occurred and evaluate what, if any, revisions to the <i>Water and Sewer Rules and Regulations</i> may be considered. [See PER 32]	L	DUSWM	CD	COMPLETED: "Advertised" and attended CD Outreach meeting on 8/22/11. One comment received regarding eliminate fees for 'convenience' fixtures. Fees under review as part of water and sewer rate update by MFSG. Though not a direct reduction in the Capacity Fee, the review and adjustments made to the Capacity Adjustment Factors (CAFs) were approved by the BoCC on 8/9/2012, effective 8/16/2012. This results in lower total capacity fees for most business types. No way to avoid payment of fees for those fixtures considered by the property owner to be "convenience fixtures" however the use of these fixtures in the calculation contributed to the decrease in the CAFs.
PER 35		A fee should not be charged for Soil Conservation District when they do not perform a review or an inspection (ex. New dwelling applications, Ag Building zoning certificate, etc)		L	CD	State, CAO	UNDERWAY: Staff is reviewing the local and state requirements as well as the legal authority.
PER 36	1	A Soil Conservation District fee is charged for every building permit even though a review is not performed. Consider eliminating this fee.		L	CD	State, CAO	UNDERWAY: Staff is reviewing the local and state requirements as well as the legal authority.
PER 37		The certificate of occupancy issuance process in municipalities needs to be simplified.		S	CD		COMPLETED: This issue has been addressed. Certificates are issued electronically to the Towns, reducing the process by days.
PER 38		Initiate a procedure that allows refunds to be issued in the case of an over payment from pre written checks or otherwise.		S	CD		COMPLETED: We have re-evaluated our procedures with regard to customers presenting checks for payments that exceed the actual amount due. Prior, we did not issue refunds. A policy has been implemented where refunds of overpayments can now be made by the County Treasurer's Office at 30 North Market Street.
SPL 1	5	Site Plans - SPL Simplify the site plan requirements for change of use applications that are allowed by the Zoning Ordinance.	Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).	S	CD		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.
SPL 2		The parking, lighting and landscaping requirements should not be required to be met on existing sites. Consider a threshold where they should apply, such as when more than 50 % of a site is being redeveloped.	Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	М	CD		COMPLETED: Policies and procedures have been created to address this issue. Parking, loading, lighting and landscaping requirements will be evaluated based on the amount of proposed improvement, expansion, or redevelopment
SPL 3	9	Revise site plan requirements to accept a simplified plan for simple submissions such as signage changes, accessory structures, propane tanks, generator pads, etc	Reevaluate process and procedures for temporary use, changes to use and minor site improvements/changes (i.e. accessory structures, signs, and propane tanks).	М	CD		COMPLETED: Plan submittal process has been simplified only requiring plot plans and a hand sketch for simple permitted accessory uses and these are now processed with building permits and are not required to be approved prior to application.
SPL 4	1	Simplify the site plan requirements so that field changes that need to be reflected on a revised plan can be submitted as a "red-line" or an "as-built" condition. Allow them to be processed during the site compliance inspection and reviewed and approved during that process and prior to occupancy but without the requirement to submit a formal revision or fee.	Reevaluate process and procedures for field changes, improvement plans and as-builts.	L	CD		COMPLETED: Process and procedures have been changed to allow minor revisions to be documented without requiring a fee or formal submittal.
SPL 5	I	Landscaping substitutions should not require a revised site plan.	Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	L	CD		COMPLETED: Policies and procedures have been created to address this issue. Certain landscaping substitutions can be made without resubmission of an amended site development plan
SPL 6		Not all site plan applications should require an APFO and FRO review or be required to submit and pay for exemption requests.		L	CD		COMPLETED: We no longer require APFO and FRO exemption requests and fees to be paid in simple Type II and Type III site plans.

Part of the special college on the complete on industrial Wage Survey are specially and an experimental water of special special college on the complete on industrial Wage Survey are specially as a special college on the complete on industrial Wage Survey are specially as a special water of the college of	Issue Type Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
SPL 8 Change of examinar of any accommendation where the use is a semitted or under rounge and except where the change of treats to show short on change of use. SPL 9 There is no rationale or negating a site plan submatial for in-lind registerents of significant or complete. SPL 10 Change of the expellications show the features such as existing signinge and building candidate. SPL 11 The process to gain approach to include any other completes. SPL 12 See plan and other sciencement plans do not have a long enough approval to include any other sciencement plans do not have a long enough approval to include any other sciencements plans do not have a long enough approval to the simple control of the simple permitted accessive, uses and short of procedure of the simple permitted accessive, uses and short of the simple permitted accessi	SPL 7		See PER 8 and PER 33	М	DUSWM		COMPLETED: Internal review and update of the Industrial Wastewater Pretreatment Ordinance along with review of the IWS Form. DUSWM requires the completion of the IWS to keep contact information for industrial users current and determine which, if any, users may require discharge permits based upon the potential to adversely affect the wastewater treatment plant and environment. The current IWS form is very comprehensive in nature because it must address all business types ranging from restaurants to industrial manufacturing. Previous revisions of the form have attempted to minimize the information required by each applicant. However, DUSWM revised the form further to make it clear that business with only hand washing and restroom facilities do not need to complete the entire form. Additional input on the form itself was solicited at a Permitting Outreach meeting on August 19, 2011 and an outreach meeting dedicated to pretreatment issues on August 24, 2011. An additional outreach meeting was held on January 24, 2012 with representatives from the permitted business community to specifically discuss the mechanisms of high-strength wastewater surcharges and the impact that this practice may have upon their business. Input received during this meeting, and those held previously will be considered during the process of updating the Industrial Waste Ordinance later this year. Revised Ordinance adopted by the BOCC on December 19, 2012 with an effective date of January 15, 2013.
SPL 10 Change of use applications should be simplified and potentially have different events of the process to gain approval to install a program tank is too complicated. SPL 11 The process to gain approval to install a program tank is too complicated. SPL 12 Ste plans and improvement plans do not have a long enough approval to install a program tank is too complicated. SPL 13 The parking lighting and landscaping requirements should not be required. SPL 13 The parking lighting and landscaping requirements need to be revised. All project, supervised from the process to gain approval to install a program tank is too complicated. SPL 13 The parking lighting and landscaping requirements need to be revised. All project, supervised from the parking lighting and landscaping requirements need to be revised. All project, supervised from the same taxadards. SPL 13 The parking lighting and landscaping requirements need to be revised. All project, supervised from the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised. All project, supervised from the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised. All project, supervised from the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised. All project, supervised from the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised to the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised and revised. Our requirements have been created to addition of the same taxadards. SPL 14 The parking lighting and landscaping requirements need to be revised and revised. Our requirements have deeper our to the same taxadards. SPL 15 The parking lighting and landscaping requirements need to be revised and revised. Our requirements have deeper our to the same taxadards. SPL 16 The parking lighting and landscaping requirements needed to be revised and revised. Our requirements have depende	SPL 8	change of tenant or change of use in any commercial zone where the use is a permitted use under zoning and especially where the change of tenants		S	CD		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. Site plan requirements have been eliminated and we have initiated a walk thru process that has reduced the approval time by weeks.
SPL 10 levels of approval and review, depending on the requested change and complexites. SPL 11 The process to gain approval to install a propose tank is too complicated. See plan and other submittal requirements should not be required. SPL 12 Step lans and other submittal requirements should not be required. SPL 12 DUSWM OUSWM and other submittal requirements should not be required. SPL 13 The process to gain approval to install a propose tank is too complicated. SPL 13 The process to gain approval to install a propose tank is too complicated. SPL 13 The process device that increases the permitted accessory uses and improvement plans do not have a long enough approval inferior. SPL 13 The parking lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. SPL 14 The parking lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. SPL 14 Parking requirements for certain uses (offices use, etc) need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. SPL 14 Parking requirements for certain uses (offices use, etc) need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. SPL 14 Parking requirements for certain uses (offices use, etc) need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. SPL 14 Parking lighting and landscaping requirements have dropped to 2 ½ jerr, but the planning commission can approve more, however they need to be of improved unature. This puts the County at a competitive data-damatage when users are looking for variables usarize parking looking updates and procedures to cally the application of 2-19-6-220 (A)(2) and a definition of implementation of overflow parking. SPL 15 Very little in term	SPL 9	replacement of building or site features such as existing signage and building		М	CD		COMPLETED: Minor site revisions (including replacement of signage and building canopies) no longer require site plan review approval. They are processed by a building permit, sometimes with a sketch plan.
The process to gain approval to install a progenet task too complicated. Step Jan and other submittal requirements should not be required. Set Jan and other submittal requirements should not be required. Set Jan and other submittal requirements should not be required. Set Jan and improvement plans do not have a long enough approval timeframe. L DUSWM DUSWM and other purposes with buildings permits and are not required to be prior to application. The parking, lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. Evaluate the implementation of parking, loading, lighting, and landscaping requirements were unusual to be subjected to the same standards. Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements were valuated based on the amount of proposed improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements were valuated based on the amount of proposed improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements were valuated based on the amount of proposed improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements or improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements or improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements or improvement, expansion, and redevelopment. Evaluate the implementation of parking, loading, lighting, and landscaping requirements or improvement, expansion, and redevelopment. Evaluate the implementa	SPL 10	levels of approval and review, depending on the requested change and		S	CD		COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011. Simplified procedures for change of use applications have been implemented.
SPL 12 Ste plans and improvement plans do not have a long enough approval timeframe. L DUSWM DUSWM and others so purpove the plans that include public water and sever a good for a year. DUSWM has discussed extending this period with require a Resolution. The parking, lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. The parking lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards. The parking requirements for certain uses (offices uses, etc) need to be reviewed, and revised. Our requirements for sites that are proposing minor amendments or improvement, expansion, and redevelopment. Parking requirements for certain uses (offices uses, etc) need to be of imperious nature. This is unreasonable especially when users needing 4 per. This pusts the County at a competitive disadvantage when users are looking for available surface parking. The site plan submission requirements (Type I, II, III) of the Zoning Ordinance are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements seed for the review of zoning issues. This is use more burdensome for application and the proposed improvement is the carried to addrig the application of 1-19-6.220 (A)(2) and a definition for implementation of overflow parking. The site plan submission requirements (Type I, II, III) of the Zoning Ordinance are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements is needed for the review of zoning issues. This is seven more burdensome for application to the section of the design of nonincial season done to the review of zoning issues. This is seven more burdensome for application to the design of nonincial season done to the review of zoning issues. This is seven more burdensome for application to the sea	SPL 11			М	CD		COMPLETED: Plan submittal process has been simplified only requiring plot plans and a hand sketch for simple permitted accessory uses and these are now processed with building permits and are not required to be approved prior to application.
The parking, lighting and landscaping requirements need to be revised. All projects, sepecially those proposing expansion, should not be subjected to the same standards. Parking requirements for certain uses (offices uses, etc) need to be reviewed and revised. Our requirements have dropped to 2 ½ per, but the planning commission can approve more, however they need to be of impervious nature. This is unreasonable especially when users needing 4 per. This puts the country at a competitive disadvantage when users are looking for available surface parking. The site plan submission requirements (Type I, II, III) of the Zoning Ordinance are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements needed for the review of zoning issues. This is even more burdensome for applicants wanting to	SPL 12			L	DUSWM	DUSWM and others	UNDERWAY: Site plans approvals have been extended from 2 years to 3 years. Improvement Plans that include public water and sewer are still only good for 1 year. DUSWM has discussed extending this period which may require a Resolution.
reviewed and revised. Our requirements have dropped to 2 ½ per, but the planning commission can approve more, however they need to be of impervious nature. This is unreasonable sepecially when users needing 4 per. This puts the County at a competitive disadvantage when users are looking for available surface parking. The site plan submission requirements (Type I, II, III) of the Zoning Ordinance are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements needed for the review of zoning issues. This is even more burdensome for applicants wanting to	SPL 13	projects, especially those proposing expansion, should not be subjected to	requirements for sites that are proposing minor amendments or	М	CD		COMPLETED: Policies and procedures have been created to address this issue. Parking, loading, lighting and landscaping requirements will be evaluated based on the amount of proposed improvement, expansion, or redevelopment
are overly burdensome and extremely expensive to have done. The achieve SPL 15 very little in terms of meeting the requirements needed for the review of zoning issues. This is even more burdensome for applicants wanting to COMPLETE: This issue has been addressed through several initial effective May 17, 2011 (effect) in the second of the review of that includes amendments to the zoning ordinance. The issue and process of the performance of the second of the review of the performance of the second of the review of the performance of the second of the review of the performance of the second of the review of the	SPL 14	reviewed and revised. Our requirements have dropped to 2 ½ per, but the planning commission can approve more, however they need to be of impervious nature. This is unreasonable especially when users needing 4 per. This puts the County at a competitive disadvantage when users are looking		М	CD		COMPLETED: Policies and procedures have been created to address this issue. Parking overflow and pervious materials requirements have been clarified.
	SPL 15	are overly burdensome and extremely expensive to have done. The achieve very little in terms of meeting the requirements needed for the review of zoning issues. This is even more burdensome for applicants wanting to		S	CD		COMPLETED: This issue has been addressed through several initiatives including an Ordinance approved on May 17, 2011 (effective May 28, 2011) that includes amendments to the zoning ordinance. The issue will also continue to be refined through the drafting of policies and procedures.
SPL 16 Allow signage plans to be reviewed along with building permit and without the need to have a formal site plan review. M CD COMPLETED: Most signage can now be reviewed at building per without requiring a formal site plan submittal or review.	37.2 10			М	CD		COMPLETED: Most signage can now be reviewed at building permit stage without requiring a formal site plan submittal or review.

Issue Type Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
	Subdivision - SUB					
SUB 1	The requirement to construct common driveways prior to lot recordation is not reasonable.		L	CD		COMPLETED: An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. As part of this process this item was identified as an issue that will be resolved through creation of a policy and procedure. Over the next months, Staff will move forward with drafting a policy and procedure to address this issue.
SUB 2	Reconsider the development and subdivision restrictions on dead end roads.		L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 3	Consider more than a 3 year application/approval period for combined preliminary / final plats or provide a process that allows for an extension.		L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 4	Explore the County's statutory obligation to review condo plats.		L	CAO		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 5	Reconsider the elimination of the Farm Lot process of subdivision		L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 6	Maximum lot size proposals		L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. This item was not identified by the subdivision regulations workgroup for inclusion in amendments as part of this update process.
SUB 7	Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	ι	CD	CAO	COMPLETED: This issue was brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.
SUB 8	Existing Dead End Road- reevaluate section 1-16-236 layout.	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 9	Addition Plats- Confirmatory Deed Draft to be reviewed by staff prior to approval as it creates a hardship. Is this necessary?	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 10	Correction Plat- Section 1-16-6 (B) (1)- Original owner of original plat reference needs to be removed.	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance includes amendments to address this issue.
SUB 11	Posting of signs on Minors (Public Notice)- Reconsider this requirement.	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. This request was not approved by the BOCC as part of these amendments.
SUB 12	Sight Distance-Driveway Separation- Reconsider the requirements	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. This item was not identified by the subdivision regulations workgroup for inclusion in amendments as part of this update process.
SUB 13	Lot of Record Determination-Reconsider the process of determining subdivision rights. The county's current non-written rule does not look at the entire chain of title for the affected properties.	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. As part of this process this item was identified as an issue that will be resolved through creation of a policy and procedure. Over the next months, Staff will move forward with drafting a policy and procedure to address this issue.
SUB 14	Reevaluate Plat Notes- Often redundant, unnecessary, documented elsewhere, of no assistance/importance to the final landowner/homeowner.	New issue logged 3/17/11	L	CD		COMPLETED: This item has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. However, this item was resolved through changes to standard procedures rather than changes within the ordinance.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
SUB	15	State Hwy. And outside review agencies need to review and comment in a timely manner.	New issue logged 3/17/11	L	CD		COMPLETED: This issue has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. This is an issue related to an outside agency, therefore the item was not included in amendments as part of this update process. Staff will continue to work with all outside agencies to achieve timely and efficient processes and procedures.
SUB	16	Future Subdivision Regulation Revisions-Adequate time to review, adequate notice to the public and reasonable input from the public of proposed revisions.	New issue logged 3/17/11	L	CD		COMPLETED: This item has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. However, this item was resolved through changes to be made to standard procedures rather than changes within the ordinance.
		Stormwater Management - SWM					
SWM	1	SWM regulations for simple projects should be streamlined so the 3 separate plans are not required. There should be a different process than the one that is used for large development applications and the revised process should be at a much lower rate.	Evaluate possible streamline SWM review for projects that require minor disturbances for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	S	CD		COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. The process is now streamlined and review fees have been reduced approximately 60%.
SWM	2	SWM regulations for small commercial projects (say < 1.5 acres) have very few options in dealing with SWM.	Evaluate whether other methods (i.e. fee-in-lieu, off-site mitigation) may be provided to mitigate SWM requirements for small lots or for projects that require minor disturbance.	L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	3	Evaluate storm water management requirements relating to farm or Agriculture properties	Evaluate need or level of review for SWM and water resource conservation related to agricultural activities and properties.	L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	4	Evaluate water resource conservation plans relating to farms or Agricultural properties	Evaluate need or level of review for SWM and water resource conservation related to agricultural activities and properties.	L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	5	Requirements to mitigate stormwater run-off impacts or buffer streams in excess of requirements of State and/or Federal bodies and on a schedule accelerated over those of State and/or Federal Bodies.		L	CD		COMPLETED: This issue has been addressed. County SWM requirements do not exceed state requirements. An Ordinance (13-23-651) was approved on October 31, 2013 that includes Zoning Ordinance amendments to address stream buffer requirements.
SWM	6	Environmental Site Design (ESD) criteria are excessively costly and unreasonable for small single family lots. In a related vein the requirement for a roof drainage plan as a basis for placement of rain barrels or rain gardens adds excessively to home cost.	Evaluate need or level of review (streamline review) of Environmental Site Design (ESD) for single family lots.	L	CD		COMPLETED: This issue has been addressed. See SWM-8.
SWM	7	Lack of standard notes for individual lot storm water plans gives addressing itself specifically to storm water management plans plan review. Additionally too many plan notes required that have nothing to do with plan implementation. For example: "These plans are designed in accordance with ESD to the BMP". Solutions: Prepare standard notes, confined to what is essential for plan implementation.		L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	8	Re-examine and revise County adoption of MDE's model stormwater code. For example: Requirement for 3 plan submittals of storm water plans for individual lot results in County review costs being almost three times cost of licensed engineer preparing plan initially. Additionally, up to weeks of County review time can be consumed for each plan submittal. Solutions: reduce plan submittals to 2 or 1 and rely upon seal of licensed P.E. as evidence overhead expense requirements have been satisfied, saving both time and staff.		S	CD		COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. The process is now streamlined and review fees have been reduced approximately 60%. Significant time savings have been recognized as well and greater reliance on the licensed applicant has been achieved.
SWM	9	For lot sizes under 10,000 sf and in other situations affected by soil types and slopes, management of storm water on-lot can not be done, a certain percentage of a lot's storm water management improvements to be located within roadway rights-of-way. (See Montgomery County practice.)		L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	10	Adopt County-wide fee for design and implementation of storm water plans on a watershed basis, instead of individual lot basis. For many areas of County, soil types and topography make on-lot management of storm water run-off physically and economically impractical.		L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	11	Environmental Site Design (ESD) criteria is unreasonable for small single family lots. They should not be required to go thru 2 reviews.	Evaluate need or level of review (streamline review) of Environmental Site Design (ESD) for single family lots.	L	CD		COMPLETED: This issue has been addressed. See SWM-8.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
SWM	12	SWM regulations are a hardship. Underground devices, etc. makes a project too costly. Processes need to be adjusted and possibly improved but changing regulations are needed too and that may take time and be beyond the level of authority locally.		L	CD		UNDERWAY: A workgroup has been established to review the County's SWM requirements. A news release announcing this initiative was sent out May 17, 2011. Staff is working with stakeholders to address all SWM related concerns.
SWM	13	The SWM regulations and processes need to be improved. Separate fees, plans, etc for smaller projects vs. the 3 plan types for larger projects.		S	CD		COMPLETED: This issue has been addressed. An Ordinance that amended the SWM regulations was approved on March 1, 2011. Separate fees and single plans are now allowed for smaller projects.
SWM	14						
		General - GEN			l	l	
GEN	1	Development approval expiration dates and deadlines should be extended based on the continuation of poor economic conditions and the expectation that development regulations are going to be revisited.	Evaluate the need to extend the adopted Ordinance No. 09-23-527, entitled "Extension of Certain Development Approval Periods and Deadlines" for approved development applications and increasing approval and extensions periods for new development applications.	S	CD		COMPLETED: This issue has been addressed. An Ordinance was approved on March 1, 2011 that extends vesting periods for development applications an additional 3 years.
GEN	2	A driveway fee should not be charged, when an application is made for a building permit, for closed section roads when the construction and inspection is done by DPW inspectors under the PWA/Surety and inspection fees paid thru that process.		S	CD	DPW	COMPLETED: Resolution 11-12 was approved by the BOCC on May 26, 2011. The Resolution approved an alternative fee schedule that eliminates the driveway permit fee when the apron was constructed under a PWA or a previously approved closed section public road.
GEN	3	Non residential structures, such as a storage sheds or open pavilions, should not be required to pay excise tax so long as there is a primary structure on the property.		М	Finance	Finance, CAO	COMPLETED: An Ordinance was adopted November 1, 2011 to reduce the excise tax to \$0 for all structures.
GEN	4	Eliminate the annual renewal fee for businesses that have security alarms.		М	CD		COMPLETED: A BOCC public hearing and decision was held July 14, 2011 that eliminated the annual renewal fee for businesses that have security alarms.
GEN	5	Allow customers to access and use County computers to look up permit information, assessment information, etc		L	CD	IIT	COMPLETED: The Customer Service Supervisor has been relocated to the front counter area. She now assists customers and provides information for the customer, which no longer requires them to do it themselves and therefore eliminated the need for them to use the computers.
GEN	6	Period of validity for approved preliminary plans and final site Improvement Plans that are at risk of expiration should be extended for a period of at least 3 years to reflect adjustment for temporary unforeseen consequences of economic downturn as relates to market feasibility and availability of financing required for plan implementation.		S	CD		COMPLETED: This issue has been addressed. An Ordinance was approved on March 1, 2011 that extends vesting periods for development applications an additional 3 years.
GEN	7	In guaranteeing completion of public improvements, use of surety bonds should be accepted as an alternative to letters of credit. Frederick County is one of put 2 of 22 Maryland counties that does not accept surety bonds as guarantees for public works agreements. Both cost and ease of procuring security bonds is less demanding than for LOC. Even municipalities within the County will accept surety bond guarantees whereas County will not.	Develop process to accept bonds in lieu of letters of credit by verifying the Surety Bond Resolution	L	DPW/CAO	DUSWM	COMPLETED: This item was brought before the BOCC on 09/01/11 and the BOCC approved with a 4-0-1 vote - DPW Worked with DUSWM and the County Attorney's office to develop a process for accepting bonds in lieu of Letters of Credit. County Attorney's office is revising Surrety Bond Resolution. Ongoing.
GEN	8	Work to remove widely shared perception that economically harmful BOCC decisions regarding water/sewer classifications and comp plan zoning and transportation designations are a reflection of "payback" to applicants or their representatives holding views unpopular with a majority of the BOCC.		S	CD		COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are reflective of the overall effort that has undertaken with this BFIA.
GEN	9	Each prospective land use being considered in a regional Comp Plan should be evaluated in light of projected future needs and consistency with optimizing use of existing infrastructure, rather judging such possible land uses in light of current APFO status.		S	CD		COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are reflective of the overall effort that has undertaken with this BFIA.
GEN	10	General: Accomplish a change in staff orientation from one of "Why should I help you?" to "How can I help you?" and mean it. Staff possessing an attitude of rendering service to the public should be given authority and encouraged to exercise judgment to address and solve problems. In the event of conflicting interpretations or requirements among County review agencies there should be an individual designated as having responsibility to resolve such situations whose decisions would be binding on the respective agencies and would serve as precedent for future similar situations.	Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.	S, M, L	All Agencies		COMPLETED: The Actions taken are reflective of the overall effort that has undertaken with this BFIA It is also evident in the recent business satisfaction survey sent out by OED.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
GEN	11	Process for notification of builders/contractors of actual or pending changes to building code needs improvement.	Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.	L	CD		COMPLETED: The 2012 Building Code Adoption Process and schedule has been established. Notice has been given to the FCBA and they will participate in all meetings. All information has also been posted on-line, at the customer service counter and at the work stations where applicants complete permit applications.
GEN	12	Length of time for validity of plans too short, especially given increasing complexity of design issues and regulation and forecasts for extended economic recovery.		L	DUSWM	DUSWM, CAO	UNDERWAY: 11/4/13 An Impacts on Growth Task Force has been established in part, to address this issue. Also, the BOCC has allocated \$70,000 to update the Tischler report evaluating impact fees.
GEN	13	Re-examination of Impact Fees - Level compared to other counties; school design standards and indexing for increases in school construction costs. Review and roll back summer 2010 school impact fee increases which were increased without justification.	Finance will re-examine the impact fees and how they are calculated.	L	Finance	CD	UNDERWAY: 11/4/13 An Impacts on Growth Task Force has been established in part, to address this issue. Also, the BOCC has allocated \$70,000 to update the Tischler report evaluating impact fees.
GEN	14	Lack of proportion/scale in Impact Fees is counter-productive to presumed County encouragement of affordable housing.	Finance will evaluate the impact fee calculations relative to the housing type and the relationship to affordable housing.	L	Finance	CD	UNDERWAY: Discussion at staff level has been initiated and additional meetings are expected.
GEN	15	Period for builder holding an affordable home available for an income- eligible buyer should be reasonably limited.	1/31/12 Item to be reviewed by Affordable Housing Council and staff and recommendation made to BOCC. Sunset ends September 2016. In interim staff and stakeholders reviewing and making recommendations for modifications to Ordinance.	М	Housing	DHCD	COMPLETED: BOCC Adopted ordinance 11-20-586 To Amend Chapter 1-6A of the Frederick County Code (Moderately Priced Dwelling Units) to add a payment in lieu option on 09/16/11.
GEN	16	For new 2010 Sediment Control Regulation implementation, the recommendation is that "grandfathering" from application of the 2010 regulations be granted automatically to those plans having Preliminary Plan Approval as of the date when the 2010 Sediment Control Regulations were adopted.		L	CD		UNDERWAY: This item was discussed at the August 3, 2011 Outreach meeting and will be further addressed by the SWM workgroup.
GEN	17	Collection of school and library impact fees substantially in advance of designated impact existing		L	Finance	CD	COMPLETED: Impact fees can be paid at permit application but are not required to be paid until as late as at permit issuance.
GEN	18	Review and revise as appropriate County "Development Review" fee structure and "Water & Sewer Inspection Fee" structure.	See GEN 49	М	CD, DUSWM	HD and others	COMPLETED: The Development Review schedule has been reviewed and those fees were lowered on July 1, 2011. These fees were part of the DPDR fee schedule that was evaluated and lowered approximately 10%, The Development Review portion of this item has been completed. On February 21, 2013, certain DUSWIM fees were lowered relating to this effort; therefore, DUSWIM's portion of this item is completed.
GEN	19	Targeted user groups should be established to address concerns and issues that don't necessarily apply to all projects (i.e. new residential construction, non residential construction, large development projects, small development projects, etc). Gary and Laurie should work with the Chamber of Commerce, FCBA and others to establish user groups and feedback should be funneled back through Gary and Laurie.		S	CD		COMPLETED: This issue has been addressed. Targeted user groups have been established by the Chamber of Commerce, FCBA and County staff to address issues including but not limited to APFO, Site plans, SWM, and builder and contractor issues. Frequent meetings have been held and regular meeting will be established.
GEN	20	Establish a task force, and Charter the group, from those represented at the Nov. 22 meeting to identify ways to cut down on approval timeframes.		L	CD		COMPLETED: Separate effort of a task force unnecessary as issues are being addressed and significant progress toward completion.
GEN	21	More flexibility must be included in the regulations and staff must have an attitude of "how can we help" and "what can we do to get your project approved". Regulations and policies have eliminated the ability to make good judgment calls.	Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.	S, M, L	All Agencies		COMPLETED: OED surveyed the business and development community and other applicants. The results were presented to the BOCC on August 4, 2011. Over 92% of the respondents said they have noticed some substantial improvement. Over 84% said complying with regulations has become easier. Over 97% said they were satisfied with actions the County has taken to date. Follow-up surveys will also be done.
GEN	22	Established policies have almost taken away the ability to be flexible.	Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.	S, M, L	All Agencies		COMPLETED: OED surveyed the business and development community and other applicants. The results were presented to the BOCC on August 4, 2011. Over 92% of the respondents said they have noticed some substantial improvement. Over 84% said complying with regulations has become easier. Over 97% said they were satisfied with actions the County has taken to date. Follow-up surveys will also be done.
GEN	23	Become more customer-oriented.	Review the customer service process and procedures to be more customer friendly, provide better customer service, address public concerns/questions, and provide more flexibility in decision making.	S, M, L	All Agencies		COMPLETED: OED surveyed the business and development community and other applicants. The results were presented to the BOCC on August 4, 2011. Over 92% of the respondents said they have noticed some substantial improvement. Over 84% said complying with regulations has become easier. Over 97% said they were satisfied with actions the County has taken to date. Follow-up surveys will also be done.

Issue Type	! Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
GEN	24	Regulations are not sensitive to businesses that want to expand.	Evaluate the site plan and permitting process to allow for fast-track reviews for projects with little to no impact, expansion of existing businesses.	S, M, L	All Agencies		COMPLETED: OED surveyed the business and development community and other applicants. The results were presented to the BOCC on August 4, 2011. Over 92% of the respondents said they have noticed some substantial improvement. Over 84% said complying with regulations has become easier. Over 97% said they were satisfied with actions the County has taken to date. Follow-up surveys will also be done.
GEN	25	Water/Sewer Plan designations must be used as a <u>positive</u> planning tool and not a way that is harmful to applicants and property owners.		L	CD		COMPLETED: This is a statement on the culture, policy and perceptions of a Board at the time of decision making. The Actions taken are reflective of the overall effort that has undertaken with this BFIA. As an example, staff are taking a number of amendments through the triennial water and sewer update to address certain specific issues that will have positive affects on business opportunities.
GEN	26	The validity periods must be longer, APFO and others.		М	CD	DUSWM, others	COMPLETED: Ordinance No. 11-21-587 made several changes to the APFO. It included language to allow for longer APFO validity periods at the applicants request. The effective date was Sept. 6, 2011.
GEN	27	Lack of scaleability for Impact Fees hurts affordable housing. For example a 1,500 sq. ft. single family house pays same Impact Fee as a 10,000 sq. ft. single family house. Perhaps there should be a sliding scale based on sq. footage and not just unit type.	Finance will evaluate the impact fee calculations relative to the housing type and the relationship to affordable housing.	L	Finance	CD	UNDERWAY: 11/4/13 An Impacts on Growth Task Force has been established in part, to address this issue. Also, the BOCC has allocated \$70,000 to update the Tischler report evaluating impact fees.
GEN	28	Better communication needs to be established so that smaller builders and subcontractors can find out about code changes. Maybe consider more info at the customer service counter or send an email blast with a web link.	Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.	L	CD	PIO	COMPLETED: The 2012 Building Code Adoption Process and schedule has been established. Notice has been given to the FCBA and they will participate in all meetings. All information has also been posted on-line, at the customer service counter and at the work stations where applicants complete permit applications.
GEN	29	Issues need to get resolved at the lowest possible level.		S, M, L	All Agencies		COMPLETED: The Actions taken are reflective of the overall effort that has undertaken with this BFIA It is also evident in the recent business satisfaction survey sent out by OED. To the extent that issues are brought forth to staff's attention, solutions are being considered to resolve issues.
GEN	30	Regularly scheduled meetings with the private sector would be helpful in order continue productive lines of communication.	Improve communication and interaction between the County , the public, and the development community to be more transparent regarding changes to policy and procedures of the building code and County ordinances.	М	CD	HD, DUSWM and others	COMPLETED: Planning and Development Review Outreach Meetings have been increased to every other month. Staff have also been open to more informal meetings as issues arise on a given topic or subject area, often developing quick informal workgroups with various stakeholders.
GEN	31	Significantly reduce permit review time by eliminating County staff review of matters designed and covered under the certification and seal of a licensed design professional. See same note regarding addressing itself specifically to storm water management plans.		L	CD		UNDERWAY: Discussion at staff level has been initiated and additional meetings are expected.
GEN	32	There needs to be an improved process that allows for the private sector or those in the industry to make changes through the submission of a text amendment.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	L	CAO	CD	COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.
GEN	33	Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	ι	CAO	CD	COMPLETED: This issue was brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
GEN	34	The requirements for DUSWM utility easements, specifically extreme width and zero tolerance for landscaping, are not sensitive to good site design particularly in the more urban designed communities.	Evaluate what constitutes "good site design in urban communities" while respecting the importance of the underground water and sewer infrastructure, which may involve key outreach players.	L	DUSWM	CD	UNDERWAY: DUSWM plans to conduct joint outreach with CD and development community representatives. Meeting with CD on 2/3/12 to discuss landscaping options with respect to DUSWM easements. [See GEN 50] Discussed at the April 3, 2013 Outreach meeting for additional feedback/input. CDD and DUSWM considering pre-application meetings if applicants so request.
GEN	35	The requirement for water / sewer to be within 90 days of completion prior to recording a lot is unreasonable and a very strict requirement of the County. This is not required any place else in the State.	Evaluate Sec. 1-16-106 of the County Code, along with Environment Article 9- 512 and consider changes.	L	DUSWM, CAO	CD	COMPLETED: Staff met with business community representatives on Oct. 26, 2011 and Nov. 14, 2011 and came to an agreement on a revised interpretation and application of Section 1-16-106. This new policy went into effect Jan. 1, 2012.
GEN	36	The modified PWA process for on-site water / sewer construction is very costly and burdensome and provides little benefit to the County.		L	CDD	DUSWM	UNDERWAY: DUSWM wants to ensure the underground infrastructure is installed correctly and is not a source of I&I (sanitary sewer).
GEN	37	Final plat recordation made conditional upon water/sewer connections existing at property line of each lot to be recorded. Similar condition present nowhere else in Maryland. Delays on-set of home sales and construction by six-months for typical new home subdivision. Increases risk and demand on resources.	See GEN 35	L	DUSWM, CAO	CD	COMPLETED: Staff met with business community representatives on Oct. 26, 2011 and Nov. 14, 2011 and came to an agreement on a revised interpretation and application of Section 1-16-106. This new policy went into effect Jan. 1, 2012.
GEN	38	Requirement for soil compaction testing on all excavation and backfill operations within public easements and roadway rights of way. Cost for geotech services typically will run S4-5k/mo for 6-12 month period for site infrastructure installation. Ultimately, though, the test for adequate soil compaction of roadway is proof-rolling, which means that geo-tech testing in such areas is a needless and wasteful expenditure of financial resources.		L	DPW	DUSWM	COMPLETED: In a letter dated April 6, 2012 to DPW's Charles Nipe from Denise Jacoby, the "(FCBIA) does not support the language of item GEN 38"
GEN	39	Determine rationale for requirement that residential sewer and water lateral connections be covered with 2 feet of clean aggregate fill.		S	CD		COMPLETED: Proper bedding and backfill is required per section 306.3 of the plumbing code. The code also has an amendment that specifies the backfill must be at least 2' cover of 3/4" or smaller crusted stone. This was done to eliminate the need to have someone in a ditch to tamp the lifts and to eliminate the need to have inspection presence during the backfill operation.
GEN	40	The new interpretation by the Health Department and the County Attorney's Office that the 5,000 gallon / day septic capacity is inclusive of not only the holding tank / field but all lines, etc is unreasonable. It results in significant project costs and delays as it forces an applicant to go through a water / sewer plan amendment process. This interpretation is unique to Frederick County.		L	CD, HD	CAO	COMPLETED: The BOCC approved these amendments as part of the Triennial Water and Sewerage Plan adopted 11/17/2011.
GEN	41	The requirement to install a 1,600 gallon grease trap is unreasonable. The requirement to install grease traps outside is unreasonable. Although a waiver process has been established, the Health Department and DUSWM rarely approve these requests process to get a waiver.		М	CD	HD and DUSWM	COMPLETED: An Ordinance was adopted on September 29, 2011, eliminating the mandatory grease trap size and location. This issue has been addressed.
GEN	42	The process required by the County for a private developer to install on site private water and sewer infrastructure is very unreasonable and unique (only in Frederick County). It is very expensive and takes a very long time to meet requirements to get plans approved, post Letters of Credit, record easements and begin construction on the front end then to pay all the inspection fees and get the Letters of Credit released on the back end.	See item GEN 36	м	DUSWM	DUSWM	COMPLETE: This appears to be two issues and has moved the remainder of the issue to GEN 36. The balance of issue appears pertain to the <u>public</u> portion of water and sewer construction. As such, this has been addressed by using the Public Improvement Agreement (PIA) process.
GEN	43	The MPDU Ordinance needs to be updated. If people are not qualified to take occupancy of an MPDU, then the lots may remain vacant for a very long period of time. Also, need to reevaluate when MPDU's should be required. Is there a better trigger mechanism?		L	Housing		COMPLETED: BOCC Adopted ordinance 11-20-586 To Amend Chapter 1-6A of the Frederick County Code (Moderately Priced Dwelling Units) to add a payment in lieu option on 09/16/11.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
GEN	44	The role of SCD needs to be reevaluated to eliminate overlapping responsibilities, improve efficiency and timeliness of reviews/approvals and eliminate unnecessary costs.		L	CAO	CD	UNDERWAY: An MOU is being drafted to address this issue and others.
GEN	45	Based on the current solicitation procedures of the Frederick County Purchasing Dept., local firms will never get a fair shot at participating in publicly funded projects. Frederick County Government is sending money out of the county to pay for projects that could easily be completed by local Architects, Engineers, and Contractors.	New issue logged 3/17/11	м	Purchasing	DPW DUSWM	UNDERWAY: This issue is currently being reviewed by listed agencies.
GEN	46	Reduce or eliminate plan review comments received on 2nd or 3rd review that should have been made during 1st review.	New issue logged 3/17/11	L	CD		COMPLETED: Staff has been instructed to provide a thorough and timely review based on the information that has been submitted by the Applicant. Every effort will be made to provide comments as accurately and as early as possible based on the information that has been submitted to Staff.
GEN	47	Communication and coordination with Soil Conservation District must be improved. SCD plan reviews must be consistent with ECS interpretation of the regulations.	New issue logged 3/17/11	Ĺ	CD		UNDERWAY: An MOU is being drafted to address this issue and others.
GEN	48	Implement a "Fast Track System" to allow pay and go system for expedited plan review.	New issue logged 3/17/11	L	CD		
GEN	49	DCMI construction inspection fees must be adjusted downward to reflect current construction market conditions. Current fee structure is artificially high.	New issue logged 3/17/11 [See GEN 18]	М	DUSWM		COMPLETED: on February 21, 2013, DUSWM presented changes to the BOCC that revised this fee and how it is to be administered. Additionally, other fees related to GEN 18 were updated and DUSWM's portion of GEN is now complete.
GEN	50	Right-of-way requirements for utility easements and road right-of-ways must be defined. Currently individual agencies are conflicted as to what is and is not permitted within these right-of-ways. As an example, Planning requires perimeter landscaping within 30-foot W&S easement whereas DUSWM does not permit trees within their easement.	New issue logged 3/17/11 [Related to GEN 34]	L	DUSWM	CD	UNDERWAY: DUSWM plans to conduct joint outreach with CD and development community representatives. Meeting with CD on 2/3/12 to discuss landscaping options with respect to DUSWM easements. [See GEN 50] Discussed at the April 3, 2013 Outreach meeting for additional feedback/input. CDD and DUSWM considering pre-application meetings if applicants so request.
GEN	51	Declarations and Releases of easements (FRO, SWM, Water and Sewer) should be more efficient when done in the usual course of business.	Create standardized forms for declarations and releases of easements and have them approved by the BOCC for administrative signature by the BOCC President.	L	CAO	CDD, DUSWM	COMPLETED: Standard form easement release agreements have been created and were approved by the BOCC on October 20, 2011. This will allow for a more efficient administrative release process. This issue has been addressed.
GEN	52	Temporary grading easements should be approved more efficiently and should not require full BOCC approval.	Create standardized temporary grading easement forms for approval by BOCC for administrative signatures.	L	CAO	CDD	
GEN	53	Revitalization Area Rehabilitated Structures Tax Credit	Create a tax credit against Frederick County's real property tax for rehabilitated commercial and industrial properties located within revitalization areas	S	CAO	CDD, FINANCE	COMPLETED: This issue has been addressed. An Ordinance was approved on September 13, 2012 (effective September 16, 2012) that includes amendments to the zoning ordinance to address this issue.
GEN	54	Admissions and Amusement Tax	Should the BOCC reduce the current rate of several categories of the County's Admissions and Amusement tax, a revenue source of the County's General Fund, from 5%-0%.	S	Finance	CDD, CAO	COMPLETED: This issue has been addressed. A Resolution was approved on November 1, 2012 (effective February 1, 2013) that includes revisions to address this issue.
		Zoning - ZON				1	
ZON	1	Consider changing the minimum lot size requirements in the RC zone from 10 acres back to 5 acres.		L	CD	CAO	HOLD: On August 22, 2013 the BOCC voted to remove this item from the Priority 4 text amendment package and to take it up at a later date.
ZON	2	Revisit the uses allowed in both the Ag and RC zoning districts.		L	CD	CAO	
ZON	3	Consider allowing proposed buildings that are intended to be used for agricultural purposes, to be considered an Agricultural Building (and thereby exempt from the building code and the associated fees) if the property is zoned Ag or RC and is less than 25 acres. Currently this is allowed only when zoned Ag and greater than 25 acres from the Zoning Ordinance.		L	CD	CAO	COMPLETED: On 12.2.11 the County stopped requiring the 25 acres as a determining factor to be considered on a Agricultural Building Application.
ZON	4	Revise the VC zoning regulations so the maximum building size is not restricted to 8,000 s.f. and recognize that all VC districts are not the same and should not be subjected to the same requirements. This is further problematic when dealing with an expansion or redevelopment project.	Evaluate VC zoning district boundaries in certain growth areas and consider rezoning properties, or evaluate whether to permit FCPC to grant a larger footprint than 8,000 sq. ft. in certain circumstances in growth areas.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	5	Concept plans should not be required for all projects in the VC zoning district and the setback requirements should be more flexible.	Evaluate whether to remove the term 'plan' from existing text to provide flexibility in submission materials and permit 'concept review' at no charge possibly in combination with pre-application meeting	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	6	Revise the Zoning Ordinance to allow for multiple structures on a lot.	Review and evaluate whether to amend the Planned Industrial/Commercial Development Standards to apply to multiple structures on a single lot/permit same use structures.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	7	Provide more flexibility in the Zoning Ordinance to allow market demand to have some influence on the uses that are permitted, particularly in the MXD / ORI but in others as well.		L	CD	CAO	COMPLETED: This issue was addressed with adoption of the MXD/PUD and Planned Industrial rewrite, Zoning Text Amendments ZT-10-04 and ZT-11-01.
ZON	8	The current process to initiate a Zoning text amendment requires BOCC approval. Consider changing it back to the prior process which required only application / justification to the Planning Commission who in turn made a recommendation to the BOCC. The BOCC did not have to approve each request even before it was initiated and discussed.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	L	CAO	CAO	COMPLETED: This issue was brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.
ZON	9	There needs to be an improved process that allows for the private sector or those in the industry to make changes through the submission of a text amendment.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	L	CAO	CAO	COMPLETED: This issue was brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.
zon	10	Make timing of submittal of zoning and subdivision text amendment requests more flexible and substantially shorten timeframe for text amendment review and approval.	Reevaluate the current process for the submission of a zoning ordinance and subdivision ordinance text amendment request.	L	CAO	CAO	COMPLETED: This issue was brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that the current process is actually better as it allows any constituent to solicit a request to the BOCC and the BOCC will decide if it is something that should be further examined/developed as a potential amendment. This process saves staff/board time, reduces fees to the applicant and eliminates unnecessary public hearings for a proposal that otherwise does not have some general support to proceed.
ZON	11	The recently adopted PDR regulations in the Zoning Ordinance are not sensitive to market conditions. Design elements such as alley's etc are being promoted / required when it may not make sense for the market.		L	CD	CAO	COMPLETED: This issue was discussed with the recent development community representative who brought this issue up and the code reference was discussed as to its intent and clarified.
ZON	12	The Zoning Ordinance is too difficult to understand. It should be simplified so the average person does not have to hire an attorney or spend a lot of money to understand. In addition, staff could be more helpful (and flexible) in interpreting the requirements.	The zoning ordinance was already rewritten to simplify, it may take time to get used to the new layout. Staff has begun to develop policy/procedures for certain common sections that are used and will continue to do so as areas where users have difficulty understanding arise.	L	CD	CAO	COMPLETED: Staff instructed to be helpful.
ZON	13	The parking, lighting and landscaping requirements of the Zoning Ordinance are extremely costly to a project. They also lead to other regulatory hurdles such as the new SWM regulations. They become even more of a hardship for applicants wanting to expand or redevelop a site.	Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	L	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Parking, loading, lighting and landscaping requirements will be evaluated based on the amount of proposed improvement, expansion, or redevelopment.
ZON	14	The parking, lighting and landscaping requirements need to be revised. All projects, especially those proposing expansion, should not be subjected to the same standards.	Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	L	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Parking, loading, lighting and landscaping requirements will be evaluated based on the amount of proposed improvement, expansion, or redevelopment.
ZON	15	Need to review and update lighting, landscaping and parking requirements for non-residential uses. One size does not fit all.	Evaluate the implementation of parking, loading, lighting, and landscaping requirements for sites that are proposing minor amendments or improvements, expansion, and redevelopment.	L	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Parking, loading, lighting and landscaping requirements will be evaluated based on the amount of proposed improvement, expansion, or
ZON	16	The site plan requirements for an existing business that wants to expand are way too restrictive. Requiring an existing business that wants to expand 2,000 s.f. (regardless of the size of the existing business) to go to the Planning Commission is unreasonable and very costly.		S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.11

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	17	Review of definitions and uses in the Agriculture (Ag) and Resources Conservation (RC) districts		L	CD	CAO	
ZON	18	Reconsider the minimum lot size in the RC district		L	CD	CAO	HOLD: On August 22, 2013 the BOCC voted to remove this item from the Priority 4 text amendment package and to take it up at a later date.
ZON	19	Reconsider the recent Streamside buffers requirements		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance (13-23-651) was approved on October 31, 2013 (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	20	Discuss maximum lot size proposals	Staff will need to get with the stakeholders to better understand this specific request as this broad statement is not understood	L	CD	CAO	
ZON	21	Discuss reverse setbacks	Staff will need to get with the stakeholders to better understand this specific request as this broad statement is not understood	L	CD	CAO	
ZON	22	Reevaluate the signage requirements for farm business signs – size and setback		S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	23	Discuss the definition of agriculture building		L	CD	CAO	COMPLETED: Definition of Ag Building has been clarified in the building codes that were adopted and went into effect July 1, 2012.
ZON	24	Discuss Differential Ag and RC land use restrictions in Priority Preservation Areas (PPAs)		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	25	County mandating lower parking ratios for commercial uses makes County un competitive in competition for tenants and users who value parking and have high parking ratio requirements.		L	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Amendments to provide increased flexibility have been further clarified for implementation by Staff and FCPC.
ZON	26	Change County Stream Buffer Ordinance to setbacks existing prior to adoption of current ordinance by prior BOCC requiring 150-foot setback from stream.		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance (13-23-651) was approved on October 31, 2013 (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	27	Requirements to mitigate stormwater run-off impacts or buffer streams in excess of requirements of State and/or Federal bodies and on a schedule accelerated over those of State and/or Federal Bodies.		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance (13-23-651) was approved on October 31, 2013 (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	28	Change of use applications should be simplified and potentially have different levels of approval and review, depending on the requested change and complexities.		S	CD	CAO	COMPLETED: This issue has been addressed in the Expedited Commercial Permit Process presented February 3, 2011.
ZON	29	There needs to be a better way to allow uses that are not included in the Zoning Ordinance matrix, other than requiring an applicant to go through the long, expensive text amendment process.		М	CD	CAO	COMPLETED: This Issue was addressed in Text Amendment ZT-09-03. The Zoning Administrator may make a determination that a proposed use is permitted due to its similarity to a particular use permitted within the zoning district.
ZON	30	Ag District, Landscape Contractors	Review SE criteria. Evaluate creation of small scale or limited Landscape Contractor with possible parameters on number of employees, amount or type of truck traffic, and outside storage. Consider permitting limited landscape contractor through PS.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	31	Ag District, Private and/or Municipal Parks	Review Use Table and Open Space Recreation floating zone to provide for municipal or private park development.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	32	VC District, Duplex and Two-family units	Amend 1-19-5.310 to permit Duplex and Two-family residential units through P in VC zone including staff review of overlay standards.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	33	VC District, Setbacks	Evaluate whether existing text should be amended to permit the Zoning Administrator to modify VC setback requirements in certain circumstances.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	34	Site Plans, Minor Modification to Building Footprint	Delete existing text, review and evaluate need for creation of alternate modification criteria. Minor modification to resiting or relocation of building beyond existing text requires an FCPC site plan. Current text allows between 201 sq. ft. to 2,000 sq. ft.; not more than 200 sq. ft.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	35	Site Plans, Minor Expansion to Existing Building	Delete existing text, review and evaluate need for creation of alternate modification criteria. Expansion modification restricted to 2,000 sq. ft. or 10%, whichever is less. For large structures (i.e. 100,000 sq. ft.) this requirement may restrict expansion.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	36	Site Plans, Type III	CREATE POLICY AND PROCEDURE – regarding change of use process and requirements – this could eliminate need for any text changes. Create procedures for Type III reviews. Confer with County Attorney regarding any necessary text changes.	S	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Amendments to provide increased flexibility have been further clarified for implementation by Staff.
ZON	37	Site Plans, Change in Use	CREATE POLICY AND PROCEDURE – regarding change of use process and requirements – this could eliminate need for any text changes. Create procedures for Type III reviews. Confer with County Attorney regarding any necessary text changes.	S	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Amendments to provide increased flexibility have been further clarified for implementation by Staff.
ZON	38	Signs, Variable/Electronic Messaging	Review sign section to incorporate electronic message signs.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	39	LI/GI, Industrial Standards	Review and evaluate industrial district performance standards. On-site use versus distribution center, flammable versus combustible. The current code restricts storage capacity of liquids: LI – 60,000 gal. and GI – 120,000 gal.	М	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	40	Ag District,- Public and Private Schools are not permitted within the Ag zone. The uses were removed as permitted within the district due to concerns with well and septic development, location outside of priority funding areas, and commercial development within the Ag zone.	Evaluate re-establishing public and private schools as permitted uses within the Ag zone. If re-established, identify solutions to permit Public/Private Schools through PS or SE with certain conditions.	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	41	Ag Cluster Rights - Ag clustering option is separate from 3 lots and remainder text within zoning ordinance. Should the clustering and subdivision text be combined, remain within the zoning ordinance, and/or move to the subdivision ordinance.	Coordinate with subdivision ordinance rewrite to remove much of this language from zoning ordinance. Review purpose and intent of clustering option and possibly combine 1-19-7.300(B) and (C) text.	L	CD	CAO	COMPLETED: This item has been addressed. An Ordinance (effective October 1, 2012) was adopted on September 27, 2012 to update and amend the subdivision regulations. The ordinance included amendments to address Ag and Residential Clustering through the subdivision ordinance.
ZON	42	I/OSR Floating Zones - Recent discussions included evaluation of whether uses permitted solely through I/OSR floating zones are acceptable uses within the zoning districts where previously permitted and should not require floating zone approval.	Review and evaluate whether those uses permitted by I/OSR floating zones should be permitted through another approval process.	M-L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	43	Residential Properties, Accessory Uses (domestic animals - Recent discussion of reducing the number of permitted domestic animals. Existing text limits the number of permitted domestic animals to 9, Farm parcels are exempt	Review and evaluate existing requirements for potential reduction in the number of permitted animals.	L	CD	CAO	COMPLETED: As part of the Priority 3 Text Amendment Worksession held on March 1, 2012 the BOCC voted to take no action on this request.
ZON	44	Residential Properties, Accessory Uses (3 acre req.) - Recent discussions of reducing the minimum 3 acre requirement for keeping farm animals in residential districts. The issue was discussed in relation to beekeeping and 4H projects where properties are less than 3 acres.	Review and evaluate existing requirements for potential reduction in the minimum acreage requirement. Evaluate whether 4H projects could be permitted as a temporary activity with no more than 3 animals on properties less than 3 acres while meeting setback requirements.	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	45	Sign Calculations, Applying based on Use vs. Zoning Dist	Review and evaluate sign section to permit equal signage in certain zones (i.e. Church in GC zone is permitted less than a commercial use) regardless of use	М	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	46	Sign Calculations, Zoning ordinance currently restricts signage on multiple sides of building, facing two or more streets.	Review and evaluate sign section to permit more building signage on corner lots.	М	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	47	'SE' Special Exception Uses - Several special exception uses could be processed administratively by zoning certificate (temporary trailers and accessory apartments) or by a site plan 'PS' (vet clinics in GC zone and auto services in LI zone).	Review and evaluate uses and whether they should be processed differently.	М	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	48	GC/LI District, Outdoor Storage - Zoning ordinance currently requires that storage of equipment, materials, or products in the GC and LI Districts shall be conducted within completely enclosed buildings or outdoors only when completely screened by a wall, opaque fence, or planting	Review and evaluate opportunities to provide flexibility in requirements for storing material outdoors.	М	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	49	Variances and Setback/Design Modifications - Increase flexibility in existing language to provide for requests to modify a standard which has minimal to no effect to surrounding properties but requires a variance.	Review and evaluate existing text to provide clearer language and opportunities for additional staff level allowances.	М	CD	CAO	COMPLETED: The zoning ordinance currently permits modifications per section 1-19-6.110 through 6.160.
ZON	50	Flooding Soils - The NRCS soil mapping process can be burdensome and expensive for applicants and testing has often resulted in notification that the development area does not contain flooding soils.	Review and evaluate existing zoning ordinance requirements to consider alternatives that would achieve the intent of existing text, without the applicant burden and expense.	L	CD	CAO	COMPLETED: Policies and procedures have been created to address this issue. Amendments to provide increased flexibility have been further clarified for implementation by Staff.
ZON	51	Amend the Zoning Ordinance and possibly the Comprehensive Land Use Plan so that PATH nor other utilities can drop a substation or pumping station into the middle of the residential area.	NEW ISSUE LOGGED 03/11/11: UNASSIGNED/UNDECIDED				COMPLETED: This issue has been addressed. An Ordinance was approved on September 6, 2012 (effective September 16, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	52	Request to revise and amend Section 1-19-8.240. (A) (5) "Home Occupations" of the Frederick County Code to allow a "Restricted Funeral Establishment" licensed by the State of Maryland as a Home Occupation in the Resource Conservation Zoning District subject to the standards and conditions for Home Occupations	NEW ISSUE LOGGED 03/11/11: UNASSIGNED/UNDECIDED				COMPLETED: This issue ws brought before the BOCC on July 28, 2011 as part of the Priority 2 Zoning Text Amendments. The BOCC recognized that this was not an appropriate home occupation type use and did not want to proceed with any changes related to this request.
ZON	53	Current street signage requirements for low volume low speed residential streets are excessive.	Staff will need to get with the stakeholders to better understand this specific request as this statement is not understood				
ZON	54	Request to revise and amend Section 1-19-11.100 "Limited Roadside Stand" definition to increase the maximum square footage permitted for agricultural product sales.	Review and evaluate existing zoning ordinance requirements to consider request.	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on October 27, 2011 (effective November 7, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	55	Farm Vehicle Storage	Zoning Ordinance currently restricts vehicle storage in the Ag zone; Review and evaluate the creation of Farm Vehicle Storage as a permitted accessory use to a Farm in the Ag zone.	S	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on May 17, 2011 (effective May 31, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	56	On-Farm Food Waste Composting and Food Waste Digestion Activities	The Zoning Ordinance currently does not provide for this land use. As directed by the BOCC, amendments will be prepared to add this land use term and provide for processing	L	CD	CAO	UNDERWAY: On February 24, 2011 BOCC initiated phased approach to update zoning ordinance. This item is included as a separate item from the current Priority 3 list but is anticipated to be compete by May 2012-Staff will be scheduling this item for BOCC guidance and it is anticipated to be completed by Fall 2012.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	57	Develop a Mixed Use Eucliden Zoning District	Staff will be drafting a MX Euclidena Zoning District to apply in growth areas to supplement the VC District, and GC District where appropriate and other districts where appropriate.	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on November 22, 2011 (effective December 2, 2011) that includes amendments to the zoning ordinance to address this issue.
ZON	58	Request to reconsider the prior request to revise and amend Section 1-19-8.240. (A) (5) "Home Occupations" of the Frederick County Code to allow a "Restricted Funeral Establishment" licensed by the State of Maryland as a Home Occupation in the Resource Conservation Zoning District subject to the standards and conditions for Home Occupations		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	59	Communication Towers: A request has been received for consideration of amendments to the Permitted Use Criteria for Communication Towers in section 1-19-8.420.2. The amendments would address use of wireless communication towers in existence on or before 11/26/99.	NEW ISSUE LOGGED 10/06/11: UNASSIGNED/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on June 21, 2012 (effective July 1, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	60	Funeral Home Accessory Use to a Cemetery/Memorial Garden in the Ag District	NEW ISSUE LOGGED 11/01/11: UNASSIGEND/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	61	Allow Bed and Breakfast in the R3 Zoning District	NEW ISSUE LOGGED 11/01/11: UNASSIGEND/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	62	Amend the residential accessory use section for properties to allow free standing signage of up to 6 square feet of free-standing signage.	NEW ISSUE LOGGED 11/01/11: UNASSIGEND/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	63	To remove the restrictions that prohibit video lottery terminals and facilities in the county.	NEW ISSUE LOGGED 11/01/11: UNASSIGEND/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	64	To exempt certain signage and allowing for signs affixed to a bus shelter or transit center information kiosk to be exempt from the zoning ordinance.	NEW ISSUE LOGGED 11/01/11: UNASSIGEND/UNDECIDED	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	65	Consider deleting the piecemeal zoning map amendment application restrictions to April and October in section 1-19-3.110.2	NEW ISSUE IDENTIFIED BY STAFF LOGGED 11/17/11	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	66	To require/permit MPDU regulations as part of an R1 development		L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	67	BOA Request to Change the variance requirement to add 'practical difficulty' standard as part of a variance request.	NEW ISSUE IDENTIFIED BY STAFF FROM BOA MEMBERS LOGGED 1/01/12	L	CD	CAO	
ZON	68	Consider revising section 1-19-10.400, the Mineral Mining floating zone, to address MDE permitting coordination issues	NEW ISSUE IDENTIFIED BY STAFF LOGGED 11/17/11	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	69	Consolidate regulations regarding accessory structures on Residential Properties from section 1-19-4.300.2 into section 1-19-8.240	NEW ISSUE IDENTIFIED BY STAFF LOGGED 11/23/11	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	70	Consider updating definition and regulations related to Family Day Care Home for consistency with the State of MD regulations for Large and Small Family Child Care Home	NEW ISSUE IDENTIFIED BY STAFF LOGGED 1/12/12	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	71	Consider revising section 1-19-5.300 to permit Farm Winery Tasting Room through the site plan review process in the RC zoning district	NEW ISSUE Submitted to staff Fall 2011	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.
ZON	72	Consider revising section 1-19-5.300 to permit Farm Brewery Tasting Room through the site plan review process in the RC zoning district	NEW ISSUE IDENTIFIED BY STAFF LOGGED 1/24/2012	L	CD	CAO	COMPLETED: This issue has been addressed. An Ordinance was approved on April 17, 2012 (effective April 27, 2012) that includes amendments to the zoning ordinance to address this issue.

Issue Type	Issue #		Course of Action	Priority	Lead Agency	Support Agency	Status
ZON	73	Consider revising 'Aircraft Landing and Storage, private' in the Ag Zone to permit the use of the facility by specific designated individuals, in addition to the owner, for aircraft landing and storage of up to a maximum of 12 aircraft		L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	74	To remove standard of no structural alterations for changes in use for a non- conforming use to another non-conforming use.	Issue that staff have been aware of that may come forward				COMPLETED: This was a Staff initiated item and after further research it was determined that a text amendment was not necessary to address the issue. Therefore, the item is considered COMPLETE.
ZON	75	To permit Public and Private schools in the Ag, RC, and LI Districts.	Issue that staff have been aware of that may come forward	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	76	Consider revising section 1-19-6.310 to permit way finding or other on-site directional signs to be approved by the zoning administrator and clarify that they shall not count toward the maximum size permitted.	NEW ISSUE IDENTIFIED BY STAFF LOGGED 3/7/2012	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	77	Consider revising the zoning ordinance regarding review and processing of communication towers to address compliance with federal law	NEW ISSUE IDENTIFIED BY STAFF LOGGED 8/20/2012	L	CD	CAO	
ZON	78	Consider revising the zoning ordinance to add 'Single Room Occupancy' and a new land use permitted in certain zoning districts	Issue that staff have been aware of that may come forward	L	CD	CAO	COMPLETED: Zoning Ordinance allows Zoning Administrator to permit alternative dwelling types within already established residential uses terms and definitions within the Zoning Ordinance.
ZON	79	Consider revising the zoning ordinance to permit 'RV Storage' in the Agricultural zoning district in conjunction with an existing RV sales and service center.	Issue that staff have been aware of that may come forward	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
ZON	80	Consider revising the zoning ordinance to increase the number of permitted land uses within the ORI zoning district.	NEW ISSUE LOGGED BY STAFF 5/23/2013	L	CD	CAO	COMPLETED: On December 20, 2013 this request was withdrawn and the item is therefore considered complete.
ZON	81	Consider revising the Institutional Floating Zone to allow the zone to be applied to additional comprehensive plan land use designations and to expand the size and location criteria.	NEW ISSUE LOGGED BY STAFF 7/16/2013	L	CD	CAO	COMPLETED: This issue has been addressed. A public hearing was held on October 31, 2013 and text was approved (effective November 10, 2013) that includes amendments to the zoning ordinance to address this issue.
		Water and Sewer Plan - WSP					
WSP	1	Expansion of Service Area for sub-regional and adjacent to service areas	Evaluate and Consider as part of Triennial Water and Sewerage Plan Update	L	CD	CAO	COMPLETED: The BOCC approved these amendments as part of the Triennial Water and Sewerage Plan adopted 11/17/2011.
WSP	2	Connection to Denied Access Lines for Institutional Uses	Evaluate and Consider as part of Triennial Water and Sewerage Plan Update	L	CD	CAO	COMPLETED: The BOCC approved these amendments as part of the Triennial Water and Sewerage Plan adopted 11/17/2011.
WSP	3	Allow Amendment from Planned Service (PS) to a 4 or 3 classification	Evaluate and Consider as part of Triennial Water and Sewerage Plan Update	L	CD	CAO	COMPLETED: The BOCC approved these amendments as part of the Triennial Water and Sewerage Plan adopted 11/17/2011.
WSP	4	Initiate Text Amendment to permit Public Service Facility to access Denied Access Lines			CD	CAO	COMPLETED: Initiated as part of Spring 2012 Water Sewer Amendments